

Privacy Policy

Effective Date: 20 September 2024

Westlake Shopping Centre ("we," "us," or "our") is committed to protecting the privacy of our visitors and users ("you," "your"). This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit or interact with our website.

1. Information We Collect

We may collect personal information when you visit our website, subscribe to newsletters, make inquiries, or use our online services. The information we collect includes:

- **Personal Identifiable Information (PII):** Name, email address, phone number, and any other information you voluntarily provide through forms or communication.
- **Non-Personal Information:** Browser type, device type, IP address, cookies, and browsing activities on our site.

2. How We Use Your Information

We use the collected information for the following purposes:

- To respond to inquiries, requests, or comments.
- To provide updates on promotions, new stores, events, or changes at Westlake Shopping Centre.
- To personalize your experience on our website.
- To improve our website's functionality and content.
- To ensure the security of our website.

3. How We Share Your Information

We do not sell or share your personal information with third parties, except in the following circumstances:

- **Service Providers:** We may share information with trusted service providers who assist us in operating the website, such as hosting services or email communications.
- **Legal Compliance:** We may disclose information to comply with legal obligations, enforce our policies, or protect the safety and rights of others.

4. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience. Cookies are small files placed on your device that help us understand website usage and performance. You can adjust your browser settings to refuse cookies, but this may affect website functionality.

5. Data Security

We take reasonable measures to protect your personal information from unauthorized access, alteration, or disclosure. However, no internet transmission is 100% secure, and we cannot guarantee the absolute security of your data.

6. Your Rights

You have the right to:

- Access, correct, or delete your personal information.
- Opt-out of marketing communications by clicking the “unsubscribe” link in emails.
- Request that we limit the processing of your data under certain circumstances.

To exercise these rights, please contact us at [insert contact information].

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites, and we encourage you to read their privacy policies.

8. Children’s Privacy

Our website is not directed toward individuals under the age of 18. We do not knowingly collect personal information from children.

9. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be posted on this page with an updated effective date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Westlake Shopping Centre

+27 21 486 9500

leasing@capitalgro.co.za